



A BUDGET-FRIENDLY, FEATURE-RICH, FULLY-INTEGRATED, COMPLETE SYSTEM WITH RENOWNED CUSTOMER SUPPORT

Hello Mandarin Librarians!

- **Managing eBook collections and subscriptions**

There are several companies that provide Ebook collections and services. A few are "Overdrive", "Mackin Via", "3M", etc... Once you have your subscription from them, then they will manage your access to the Ebook collection.

Mandarin M5 can link to most ebook services.

If you want to restrict access to an ebook service for patrons who may have overdues or fines, Mandarin offers a module called SIP2 where the ebook company connects to Mandarin M5 and verifies the login information from the patron and if they are in good standing with the library. It can either allow or deny access to the Ebook depending on the librarians preference. SIP2 can also allow seamless access to your ebook service based on IP addresses.

Ebook loans to patrons - how does it work?: The company that manages your Ebooks will choose how to control the loans... Ebooks are not physical material that you loan out through mandarin.

- **Adding Ebooks or Online Resources into your library catalog**

When creating a record in Mandarin you can choose the "Ebook" template. If you have a record in your catalog for an Ebook title it will have a link pointing to the ebook services website that hosts the ebook.

To make it easier for your patrons, many Librarians choose to create an ICON in Mandarin M5's "visual catalog" or a link using the "bulletin board" pointing to the ebook service or your Ebooks records in your library catalog. When a patron clicks on it, M5 will open a new tab on the browser to open the ebook service's site. We are available to assist with creating icons or adding a bulletin board item.

- **Free ebooks**

There are several organizations that provide free Ebooks online. Please find 2 links below for free ebooks.

[Open Library](#)

[Project Gutenberg](#)

As always, we are available 24/7/365 via email, Phone, Fax, WhatsApp and Skype

Technical Support: support@mlasolutions.com,

Customer Service: custserve@mlasolutions.com,

Sales: automation@mlasolutions.com

Toll Free: (800) 426-7477

Phone: +1 (561) 995-4065

Fax: +1 (561) 935-4907

WhatsApp: +1 (561) 213-2408

Skype ID: mlatechsupport

Please be safe and stay healthy.

Thank you.

Sincerely,

Your Mandarin Team